



CRIME AND DISORDER SUB-COMMITTEE

Subject Heading:	Crime and Disorder Overview and Scrutiny Committee Performance Indicators - Quarter 4 (2018/19)
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Policy context:	The report sets out Quarter 4 performance for indicators relevant to the Committee.
Financial summary:	There are no direct financial implications arising from this report. However adverse performance against some performance indicators may have financial implications for the Council.

The subject matter of this report deals with the following Council Objectives

Communities making Havering	<input checked="" type="checkbox"/>
Places making Havering	<input checked="" type="checkbox"/>
Opportunities making Havering	<input type="checkbox"/>
Connections making Havering	<input type="checkbox"/>

SUMMARY

The report provides information on performance against the indicators previously requested by the Crime and Disorder Overview and Scrutiny Sub-Committee during Quarter 4 (January – March 2019).

RECOMMENDATIONS

That the Crime and Disorder Overview and Scrutiny Committee:

1. Note the contents of the report;
2. Consider and make recommendations in respect of the performance information the Committee will require for future meetings;
3. And determine whether to make a request to the Metropolitan Police for the information set out at para 1 of the report.

REPORT DETAIL

Deployable Police resources compared with establishment

Information has been requested by the Committee on the following police resourcing information:

1) Shifts where minimum staffing strength is met

This information is not available in an accessible format on the Metropolitan Police internal 'dashboards' which are used to obtain information for points 2 and 3 of this report. An attempt was made to obtain this information for the July meeting of the *Overview and Scrutiny Committee* through a request submitted in good time to the department of the Metropolitan Police concerned with resourcing performance, however completion of this request was postponed on the grounds that it was not;

- a) a Met led request
- b) a legal requirement (FOIA)
- c) a HMICFRS request
- d) a MOPAC Board request
- e) an Met wide requirement.

Under Regulation 4 of the *Local Authorities (Overview and Scrutiny Committees) (England) Regulations 2012*, a written request from the Committee to police would make provision of this information a legal requirement, and would also ensure that this information could be prepared using a consistent method by the police department which handles this information.

2) Working days lost to aid abstractions from ring fenced roles / Neighbourhood officers abstracted by rank

For those officers posted to Dedicated Ward Officer (DWO) roles, the number of working days lost due to abstractions each month are as shown in *table 1*, based on converting the figure provided in hours into eight-hour working days.

Table 1. Working days abstracted by rank

	PC		PCSO		Acting Sergeant	
	Days Abstracted	Not Abstracted	Days Abstracted	Not Abstracted	Days Abstracted	Not Abstracted
Jul 17	48.63 (7.3%)	616.8 (92.7%)	34.2 (9.6%)	323.8 (90.4%)	1.25 (8.2%)	14 (91.8%)
Aug 17	195.9 (29.9%)	458.6 (70.1%)	27.5 (8.3%)	303.8 (91.7%)	2.4 (14.6%)	14 (85.4%)
Sep 17	79.5 (13.4%)	511.7 (86.6%)	16.9 (5.6%)	284.9 (94.4%)	0 (0%)	19.3 (100%)
Oct 17	232.6 (36.4%)	407.1 (63.6%)	96.8 (32.3%)	202.8 (77.7%)	7.3 (32.4%)	15.2 (77.6%)
Nov 17	151.3 (21.7%)	545 (78.3%)	63.3 (18.5%)	279.3 (81.5%)	0 (0%)	18.2 (100%)
Dec 17	49.8 (8.9%)	509.2 (91.1%)	7.8 (2.4%)	316.9 (97.6%)	2.6 (15.2%)	14.5 (84.8%)
Jan 18	36.8 (5.5%)	639.9 (94.5%)	13.8 (4%)	331.9 (96%)	No one is shown in the data as performing as an Acting Sergeant during Q4 17/18 onwards	
Feb 18	37.8 (5.8%)	609 (94.2%)	7.3 (2.3%)	313.2 (97.7%)		
Mar 18	21.5 (3%)	676 (97%)	5.8 (1.8%)	335.8 (98.2%)		
Apr 18	45.1 (7.4%)	573.2 (92.6%)	14.3 (4.6%)	294.2 (95.4%)		
May 18	96.9 (13.3%)	631 (86.7%)	49.8 (14.2%)	299.7 (85.8%)		
Jun 18	84 (12.4%)	591 (87.6%)	52 (14.4%)	310 (85.6%)		
Jul 18	135.25 (21.9%)	480.92 (78.1%)	74.81 (21.4%)	274.66 (78.6%)		
Aug 18	30 (5%)	564.45 (95%)	9.38 (3.1%)	293.69 (96.9%)		
Sep 18	26.88 (4.63%)	553.02 (95.37%)	9.75 (3.14%)	300.81 (96.86%)		
Oct 18	N/A – Request made.					
Nov 18						
Dec 18						

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The table below shows the % of abstraction for East Area BCU as the data for Havering is currently unavailable. Abstraction percentages have decreased since November 2018, with the lowest being recorded in January 2019.

The increase to 6.2% in quarter 4 saw 5.1% of these abstractions as 'Local aid' abstractions.

Abstraction/ Month (EA)	Total Abstraction %
Oct 18	8.7%
Nov 18	11.7%
Dec 18	4.6%
Jan 19	1.3%
Feb 19	3.0%
Mar 19	6.2%

Data from MOPAC DWO Abstraction Dashboard

3) Number of officers abstracted for aid, court and training (eight-hour working days) / officer roles abstracted

The number of officers abstracted for each duty is difficult to provide in a simple form due to various shift patterns being worked such as part-time or compressed hours, or an abstraction only taking up part of a shift; therefore the number of officers abstracted would not have provided a uniform representation and the figure is shown in *table 2* as the number of eight-hour shifts for which each role is abstracted from ward duties.

January to March saw the lowest levels of abstractions in the year monitored so far, and the first three months of the calendar year are, in theory, unlikely to have the same level of abstractions for demonstrations, sporting events, or festivals, as the summer months. The *local aid* figures for June include a significant amount of postings shown as *world cup aid*; however it is not known if these postings relate to activity on-borough or events elsewhere in London. In either case, it is wholly understandable that this significant sporting event would have placed a demand on police resources. Additionally, abstractions are recorded if officers are moved to a different ward across the borough and therefore this could reflect the increase or decrease in the figures. July saw a particular increase for PC's regarding 'Aid' abstractions. However, this reduced in both August and September.

Table 2. Working days abstracted by type and role.

	Aid		Local Aid		Training		Court		Staffing-up	
	PC	PCSO	PC	PCSO	PC	PCSO	PC	PCSO	PC	PCSO
Jul 17	-	-	4.25	13.5	41.4	20.7	-	-	2.4	-
Aug 17	11.9	-	36.1	2.6	76.6	24.9	-	-	71.4	-
Sep 17	2.25	-	8.9	1.25	55.6	14.7	1.1	-	11.6	-
Oct 17	-	-	161.3	70.1	65.5	23.7	5.8	1.1	-	-
Nov 17	19.4	5.9	83.3	40.1	51	20.4	1.1	-	-	-
Dec 17	13.1	-	11.6	5.5	27	4.7	1.3	-	-	-
Jan 18	2.9	-	-	-	33.9	12.9	-	0.9	-	-
Feb 18	7	-	-	-	28.4	7.3	2.4	-	-	-

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Mar 18	3.5	1.3	-	-	13.5	4.6	4.5	-	-	-
Apr 18	3.13	-	-	-	40	12.1	2	2	-	-
May 18	72.5	31.8	-	-	24.4	18	-	-	-	-
Jun 18	1.13	-	37.75	38.6	40.13	13.3	4.8	-	-	-
Jul 18	74.31	17.88	31.06	25.25	19.13	30.56	3.75	1.13	7	-
Aug 18	10.19	-	6.56	-	12.38	9.38	0.88	-	-	-
Sep 18	17.13	-	-	2.25	9.75	8.63	-	-	-	-
Oct 18	N/A – Request for data made.									
Nov 18										
Dec 18										

The data for table 2 is not currently available and has been requested to the central data insight team at Metropolitan police. However, data from a DWO abstraction dashboard is shown in the table 3 below for the EA (not available for Havering alone).

Abstraction Type/ Month (EA)	Aid	Local Aid	CAD	Custody	Staffing- Up
Oct 18	1.8%	0.0%	0.0%	6.8%	0.1%
Nov 18	1.6%	0.0%	0.0%	10.0%	0.0%
Dec 18	1.3%	0.0%	0.0%	3.1%	0.1%
Jan 2019	0.1%	1.3%	0.0%	0.0%	0.0%
Feb 2019	1.6%	1.4%	0.0%	0.0%	0.0%
Mar 2019	0.9%	5.1%	0.0%	0.0%	0.3%

Table 3: Data from MOPAC DWO Abstraction Dashboard

As the table shows, for the last three months, the highest percentages of abstractions were for cover in Local aid which saw the highest abstraction in March 2019 at 5.1%. CAD and Custody abstractions both saw 0.0% abstractions in the last 3 months.

4) Working days lost to sickness (FTE – Havering and East Area Command)

This information can only be provided as a total figure for the East Area Command Unit. As with point 1 in this section; if this figure is required then it is recommended that a written request is submitted for police to provide this in a consistent format.

Response time to Immediate (I) and Significant (S) Grade Incidents

The MPS has a target to reach 90% of “Immediate” (I) graded calls within 15 minutes of the call being made. The MPS target for “Significant” (S) grade calls is to reach 90% within one hour of the call being made.

Data from police is no longer available as a percentage figure for each month; however is now provided as a rolling average for I and S grades of calls met within target times, and also domestic abuse calls in each of these gradings. The rolling average is provided from 4th September 2017, when revisions to the tri-borough model came into effect.

I-grades:

For the week commencing 25th March 2019 Havering has saw slightly lower figure in the number of I calls reaching the target time with a rate of 81.7% (compared to 85.9% for the week commencing 24th September 2018 reported in the previous report). This is slightly below the overall BCU improvement which saw response rates of 87.4% for the week (although BCU also saw a reduction of 2.57% compared to the previous period reported).

For the same period, Havering DA I grade calls have seen an increase in the number of calls reaching targets with a rate of 88.6% compared to the 87.8% reported for the week commencing 24th September 2018. This is an improvement of 0.8%.

Comparing this to the overall East Area BCU figure which saw a slight improvement in response times of 0.35% for the same period seeing a response average of 85.15%.

By comparison for I calls, as an rolling 12 month average since to 25th March 2019, Redbridge saw an average of 86.7%, and Barking and Dagenham an average of 86.0%. Havering has seen an improved average of 82% (unchanged from the last report). However, Havering continues to sit at least 4.0% lower than the other two boroughs.

S-grades:

The 12 rolling averages to 25th March 2019 are as follows: Locally, 80.8% of S grades are met within an hour, against 77.15% for the BCU. Domestic Abuse S grades show the figure of 78.7% locally against 78.17% for the BCU.

Redbridge has a 12 month rolling average rate to 25th March of 76.3%, while Barking and Dagenham has a rate 74.4%.

Percentage of anti-social behaviour (ASB) reports relating to traveller incursions

Calls to police are recorded on the Computer Aided Despatch (CAD) system. CAD records are given a series of '*opening codes*' which relate to the information the call handler is given, and '*closing codes*' which relate to the situation the officer who attends actually assesses it to be. The '*opening codes*' and '*closing codes*' can be different, such as if a member of the public telephones the police regarding what they perceive to be anti-social behaviour, but when police attend they find that criminal offences have been committed and a crime report is recorded – thus meaning the closing code reflects crime rather than ASB. Choice of which codes to use can also be subjective depending on the call-despatcher closing the record down.

Reported levels of ASB calls in relation to traveller incursions to the police were again low in Quarter 4 of 2018/19, whereby there were 2 calls (1 more than last quarter). The locations were in a playing field (Cranham) and a car park (Havering Park).

The 2 calls made specifically regarding unauthorised incursions (recorded under the trespass code), accounted for 0.2% of overall ASB calls and accounted for 20% of all trespass codes, of which only 10 calls were made in quarter 4.

For comparison with previous year 17/18; levels were 1% in Q1; 0.58% in Q2; 2.1% in Q3, and 7.8% in Q4 2017/8. For this year to date 2.5% of Q1 2018/19, 1.2% for Q2 2018/19 and 0.1% for Q3 2018/19 were made regarding ASB calls relating to traveller incursions. Therefore, again this quarter saw a significant reduction and shows little activity over this period.

APPENDICES:

Appendix 1 Demand Pressures (Q4 2018-19)

IMPLICATIONS AND RISKS

Financial implications and risks:

There are no financial implications arising directly from this report which is for information only. However adverse performance against some performance indicators may have financial implications for the Council.

Legal implications and risks:

Whilst reporting on performance is not a statutory requirement, it is considered best practice to review the Council's progress against the Corporate Plan and Service Plans on a regular basis.

The Committee is being asked to determine whether it wishes to make a request to the Metropolitan Police for provision of the data set out at paragraph 1 above.

Such a request can be made under Regulation 4 of the Local Authorities (Overview and Scrutiny Committees) (England) Regulations 2012 which provides that:

Once such a written request is made the partner authority are under a duty to provide this subject to a number of exceptions (eg breach of confidence, personal information) The grounds that the Met Police have given refusing to disclose the information set out at paragraph 1 do not appear to fall within the statutory exceptions.

Human Resources implications and risks:

There are no specific Human Resource implications or risks arising directly from this report.

Equalities implications and risks:

This report relates to information requested by the committee rather than policy. There are no direct equalities implications or risks associated with this report.